

**REMARKS**

Claims 1-10, 12-30, 32-68 and 70-78 are pending in the application.

Appreciation is expressed for the indicated allowability of Claims 1-10, 12-30, 32-68 and 70-78.

In the accompanying Information Disclosure Statement, Applicants cite to co-pending U.S. Patent Application Serial No. 09/945,441 ("the 441 application"). The 441 application was filed on August 31, 2001, the same date as the present Application. Therefore, Applicants submit that the 441 application is not prior to the present Application.

Applicants further submit that the specification of the 441 application is substantially the same as that of the present Application, but includes claims of differing scope. The 441 application names Stephan Brunner, George Kibilov, Elie Rassi, Eugene Tchikowani, Xiangyang Yao and Peter Lim as inventors, which is the same inventive entity as the present Application. The 441 application and the present Application were commonly assigned to Siebel Systems, Inc.

Further, in the accompanying Information Disclosure Statement, Applicants also cite to co-pending U.S. Patent Application Serial No. 09/945,450 ("the 450 application"). The 450 application was filed on August 31, 2001, the same date as the present Application. Therefore, Applicants submit that the 450 application is not prior to the present Application.

Applicants further submit that the specification of the 450 application is substantially the same as that of the present Application, but includes claims of differing scope. The 450 application names Stephan Brunner, George Kibilov, Elie Rassi, Eugene

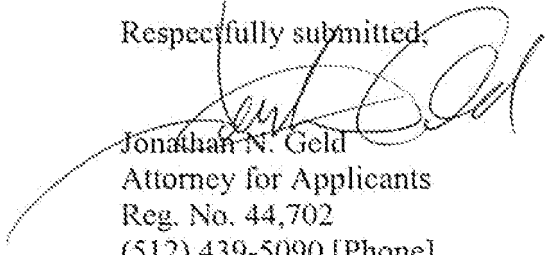
Tchikowani, Xiangyang Yao and Peter Lim as inventors, which is the same inventive entity as the present Application. The 450 application and the present Application were commonly assigned to Siebel Systems, Inc.

For these reasons, Applicants respectfully submit that the 441 and 450 applications do not anticipate nor render the present Application obvious under 35 U.S.C. §§ 102-103. *See also* MPEP 804.03. Applicants also respectfully submit that a double patenting rejection is not appropriate given the differing claim scope and the common filing dates of the present Application and the 441 and 450 applications. *See* MPEP 804.03 (a double-patenting rejection “prevents an organization from obtaining two or more patents with different expiration dates covering nearly identical subject matter.”).

### CONCLUSION

In view of the remarks set forth herein, the application and the claims therein are believed to be in condition for allowance without any further examination and a notice to that effect is solicited. Nonetheless, should any issues remain that might be subject to resolution through a telephonic interview, the Examiner is invited to telephone the undersigned at 512-439-5090.

Respectfully submitted,



Jonathan N. Geld  
Attorney for Applicants  
Reg. No. 44,702  
(512) 439-5090 [Phone]  
(512) 439-5099 [Fax]